

Stadtspital Zürich Triemli Women's Clinic Birmensdorferstrasse 497, 8063 Zurich stadtspital.ch

Chief Physicians KD Dr. med. Stephanie von Orelli Dr. med. Natalie Gabriel, MBA

Additional care and comfort Upgrade offers for the birth & postnatal period

Dear parents-to-be - we would like to welcome you to our new maternity unit and our new postnatal ward.

During your pregnancy and birth, as well as in the postnatal period, you will receive the best possible treatment, care and support from our qualified interprofessional and empathetic obstetrics team at all times. We take your individual and personal needs very seriously, your safety and that of your child is always our priority!

After the birth, you will be well looked after in our new facilities in single or double rooms with appropriate hotel services according to your insurance class.

For privately insured patients, the overnight stay of an accompanying person in your room (with full board) is free of charge. On request, a sibling can also stay overnight in your room (provided that the accompanying person acts as a caregiver).

In addition, we offer you the following upgrade packages for birth and postpartum period:

		Offer	Price
1 - for semi-private insured persons	(HP/K1)	Room upgrade ¹ : Exclusive use of the room on request with free overnight stay for an accompanying person in your room incl. breakfast ²	CHF 350 / night deposit CHF 1400
2 – for generally insured persons	(A/K1)	Room upgrade ¹ exclusive use of the room	CHF 350 / night deposit CHF 1400
3 - for generally insured persons	(A/K1plus)	Room upgrade ¹ exclusive use of the room	CHF 550 / night deposit CHF 2200
		with overnight stay for an accompanying person in your room incl. breakfast and incl. SP - hospitality services	
4 - for generally insured persons	(A/F1K1plus)	Care and treatment during the birth and postnatal period by a specialist in gynecology and obstetrics ³ . (Offer 3 included at a reduced rate of CHF 350/night))	CHF 3500 (vaginal birth) CHF 4500 (C-section)
			possibly plus CHF 1000 (for twin birth)
			plus CHF 1400 für 4 nights
			deposit CHF 5900

¹ Subject to room availability

² No price reduction if not used

³ Medical treatment and care by other specialist disciplines is provided according to your insurance class.

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Have you decided to upgrade?

Please complete and sign the declaration of consent (you will receive the declaration after you have registered with us for the birth) and send it to us together with proof of payment.

1 (HP/K1)	for semi-private insured persons	deposit CHF 1400
2 (A/K1)	for generally insured persons	deposit CHF 1400
3 (A/K1plus)	for generally insured persons	deposit CHF 2200
4 (A/F1K1plus)	for generally insured persons	deposit CHF 5900

To note

These upgrade offers are <u>not conventional class changes</u>. Before taking advantage of these upgrades, please check any flex offers from your health insurance company.

If you would like to make a class change, please contact our patient-administration team on +41 44 416 03 22, available from Monday to Friday from 7 a.m. to 5 p.m.

or by e-mail: kostensicherung@stadtspital.ch

As room occupancy is subject to strong fluctuations during the puerperium, we can only confirm your booking on admission to hospital. You may receive a full refund of the deposit paid.

Payment methods for the deposit (see declaration of consent)

The deposit must be paid in advance to our account via e-banking no later than 3 weeks before the expected date of birth (up to gestational week 37). Please state your name, date of birth and reference number as the reason for payment so that the payment can be allocated correctly.

The deposit paid is to be understood as a down payment. After leaving the hospital, you will receive an invoice with the actual costs. If these are higher than the deposit you have paid, the costs will be invoiced subsequently. If they are lower than the deposit you paid, the difference will be refunded to you by bank transfer.

Period of validity

The room upgrade only applies if there is sufficient free capacity.

It may also happen that during your stay the second bed in your room is needed for another patient. In this case, the offer will be terminated or interrupted, and your accompanying person will no longer be able to stay the night in your room. In this case, you will only pay the supplement for the nights during which you were able to use the room upgrade.

The offer can only be booked for the entire planned stay (of up to four nights) and can therefore only be terminated prematurely by the Stadtspital (in the event of limited capacity, see above).